## COMMUNITIES — BUSINESS CONTINUITY PLANS

## 776. Hon Dr STEVE THOMAS to the Leader of the House representing the Minister for Community Services:

I refer to questions without notice 583 and 610, asked on 9 and 10 August.

- (1) Which of the 11 business units and eight directorates in the Department of Communities that activated business continuity plans between 1 May and 31 July 2022 did so because of staff shortages?
- (2) For each business unit identified in (1)
  - (a) what was the designated or target staff level in FTEs of each business unit and directorate; and
  - (b) what was actual FTE staff level of each business unit and directorate at the time the business continuity plan was initiated?

## Hon SUE ELLERY replied:

I thank the honourable member for some notice of the question.

- (1) Nine of the 11 business unit level business continuity plans and six of the eight directorate level business continuity plans were activated as a result of workforce depletion. Business continuity plan activation cannot be based solely on existing vacancies.
- (2) (a)–(b) There is no requirement for business units to provide FTE data for the activation of individual business continuity plans. Business continuity plan activation is initiated by the business continuity plan owner when requirements for activation outlined in the specific plan are met. A further breakdown of the circumstances impacting individual business continuity plans would require an unreasonable and substantial diversion of the agency's resources.